

BOOKING CONDITIONS

Santee Drive, Indian Creek, Orlando, Florida

Eric & Maria Shackleton, Hastings Court, Altofts, WF6 2SH England

DEPOSIT: \$200 per week is required for each week booked, we regret that we can not guarantee to secure any dates until a deposit & booking form is received.

BALANCE: The balance is due one (2) calendar months before departure date.

SECURITY DEPOSIT: **A refundable security bond for \$300 is to be included with the final payment. This will be banked & then refunded following inspection by our Management Company.**

CANCELLATION CHARGES: We must be notified in writing as soon as possible in the event of cancellation. Should you cancel your booking the following conditions will apply:

More than 3 months before Departure:	Deposit forfeited
Between one & two calendar months before departure:	50% of total cost forfeited
Less than 28 days before departure:	100% of total cost forfeited

WE RESERVE THE RIGHT TO CANCEL YOUR BOOKING IF THE BALANCE IS NOT PAID AROUND THE DUE DATE.

AMENDMENTS: Alterations to confirmed bookings can be made at our discretion & the clients request, an administration fee of \$35 will be charged, please confirm changes in writing along with a check for \$35 made payable to Eric Shackleton.

Only the persons named on the Booking form are allowed to stay in the Villa, any others will be asked to leave by the Management Company.

POOL: In the event the pool heat is requested & paid for, we cannot guarantee the temperature of the pool as this will vary according to several factors, the main one being the prevailing weather conditions.

LIABILITY: During your stay the owners do not accept any liability whatsoever for Death, Personal injury, accidents, loss or Damage to persons or personal effects however caused.

Please bear in mind that our Villa is situated on a Development which consists of both residential & Vacation homes therefore, the owners cannot be held responsible for any ongoing construction, alterations to existing houses or any noise as a result thereof on or around the housing development.

We do not accept liability for injury or death howsoever caused as a result of use of the pool or surrounding areas.

FORCE MAJEURE: We nor our Management Company cannot accept, be responsible for or be liable for in respect of any loss, damage or changes by force majeure (e.g. Strikes, closure of airports, prevailing weather conditions, acts of terrorism or Acts of God or other events beyond our control)

COMPLAINTS: In the unlikely event of a complaint during your stay please contact the Management Company immediately & they will advise us accordingly.

INSURANCE: It is advisable that cancellation Insurance is contained within your travel insurance.

Please sign to confirm you have read, understand & agree to the above conditions & to abide by the terms & conditions of this agreement, **please sign & return.**

Signed..... Please print name.....

A copy of this form will be returned to you.

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